



**Inclusion**

**HYPERTEC**  
MAKING IT PERFORM

**KEYTOOLS**  
making IT easier

**End to End Service**

a **DCC** business



**KEYTOOLS**

**The Ergonomic  
and Assistive  
Technology Arm  
of Hypertec Ltd**

Our specialist Product Advisers have decades of experience delivering bespoke Assistive Technology to users with varying requirements. Whether Physical, Hearing or Visual Impairment, Speech and Language Support, Dyslexia or even an aging workforce – Keytools works with you to deliver best-fit solutions.

# CONTENTS

<b>INTRODUCTION</b>	4
.....	
<b>1. STRATEGIC PLANNING SUPPORT</b>	5
.....	
<b>2. ASSESSMENT</b>	6
.....	
<b>3. PRODUCTS</b>	8
3.1 HARDWARE	9
3.2 SOFTWARE	9
3.3 HOME WORKING AND PRO-ACTIVE SOLUTIONS	9
.....	
<b>4. TRAINING</b>	10
.....	
<b>5. CONTACT INFORMATION</b>	12
.....	

# END TO END PROCESS

At Keytools we understand that every individual has different needs and requirements. That's why all our Solutions are tailored to best fit the customer.

Our specialist Product Advisers have decades of experience delivering bespoke Assistive Technology to users with varying requirements. Whether Physical, Hearing or Visual Impairment, Speech and Language Support, Dyslexia or even an aging workforce – Keytools works with you to deliver best-fit solutions.

Employees are the greatest asset of any organisation or businesses. That's why Keytools work with companies to protect investments in recruitment, training and development by providing solutions and products that create productive working environments.

## 1 | STRATEGIC PLANNING SUPPORT

Keytools works with you to aid customers in laying the foundations for an Inclusion Strategy. Helping with everything from Assessor Training to New Process Integration; Keytools Specialists work with you to improve the understanding and management of Inclusion Strategies at an organisational level.

### **Keytools Provides:**

- ✓ Single Day Ergonomics & Assistive Technology Workshop
- ✓ 2 Day Workforce Solutions Workshop
- ✓ Process Consultancy
- ✓ Awareness Training (General Disability, Mental Health Etc.)
- ✓ DSE Trainer Training

## 2 | ASSESSMENTS

Keytools provides various Assessment options to suit the varying needs of different organisations. From the mass deployment of online Assessment Tools to bespoke services for users with profound impairments; Keytools have an Assessment technique to best suit every business.

Keytools has a network of Assessors across the UK that provide assessments in the workplace. Ranging from standard DSE Assessments through to more complex Assessments incorporating Ergonomic, Technical and Access Assessments.

Our recommendations can range from simple adjustments to workspaces or work patterns, through to more in-depth recommendations regarding Specialist Furniture, Equipment and Assistive Technology Solutions.

Supporting the recommendations of the Keytools Assessment Teams, we provide practical Solutions to enable Employees to work productively. Creating comfortable working environments that reduce pain, discomfort and stress we can help avoid the absence or delayed return to work following periods of absence.



## 3 | PRODUCTS

Keytools have over 30 years of experience providing Ergonomic and Assistive Technology Solutions and offer an extensive, unique range of products for variety of applications.

We have a huge range of products and bespoke solutions, to meet the needs of virtually any individual or any organisations. Providing Free UK Based Pre and Post-sales Support; our Assistive Technology Specialists can help advise the best solutions to suit the specific needs of any user/s.

Keytools Product Specialists have decades of experience and expertise; that's why less than 1% of Assistive Technology products are ever returned. A reflection on how our bespoke solutions truly deliver the best-fit for users, providing IT inclusivity for all.

### 3.1 HARDWARE

Keytools Assistive Hardware facilitates computer access for people with specific user requirements. Work together with our experienced Product Specialists to find the perfect products, we specialise in delivering best-fit bespoke solutions.

Included in the Keytools portfolio are: Phonak® Roger for Hearing Impairments. Optelec® and Enhanced Vision® for Vision Impairments. Goldtouch®, Bakker® and Contour® for Ergonomics. Pretorian® and AbleNet® for Physical Impairments.

### 3.2 SOFTWARE

Optimise capabilities and improve quality of life with Keytools Assistive Technology Software. We provide a variety of Software to aid IT inclusivity; including TextHelp®, Dragon®, Zoomtext® and MindView®.

### 3.3 HOME WORKING AND PRO-ACTIVE SOLUTIONS

Bring comfort to workspaces and create dynamic environments that keep employees working productively. Keytools have a range of products that promote healthy working, including Webcams, Sit/Stand Desks, Headsets, Laptop Risers, Footrests, Mouse Mats and Back Rests.

## 4 | TRAINING

Keytools provides a comprehensive range of training; including training for any of our Assistive Technology products (Hardware and Software) and a wide range of Coaching topics including Dyslexia Coping Strategies and Disability Awareness.

Keytools Trainers work at the pace of the Trainee, modifying their approach to best suit skill and confidence levels. This exclusive training style helps Trainees get the most out of the experience and can be provided remotely or in person, anywhere across the UK.

Every session is bespoke, that's why Keytools Trainers will contact Trainees in advance to discuss their needs and gain an understanding of the challenges the trainee may face. From here they will construct a tailored training session. Please note that Managers are welcome to the training sessions, their attendance often provides them with a better understanding of the trainee's needs.

Keytools Trainers Work At The Pace Of The Trainee, Modifying Their Approach To Best Suit Skill And Confidence Levels



**RICHARD HOARE,  
QUALIFICATIONS LEADER**

**OCR (OXFORD CAMBRIDGE AND RSA  
EXAMINATIONS)**

"The training was run at my own pace and covered all the areas where I felt I needed help. He asked what features I was comfortable with as we went along and helped me to save these preferences for future use. I felt as if we were working through the training together, and I would definitely recommend this training to any colleague in a similar situation."

**SIMON DUDDY**

**THE CO-OPERATIVE BANKING GROUP**

"Mark was excellent. In short, he was very easy to understand, clear and checked understanding on a regular basis. His teaching method was varied and flexible. Mark was also very thorough in his explanations and when answering queries, instead of just giving the answer he would provide a rational explanation which will be helpful with similar queries. He remained positive and clearly believes in the software himself, which is 99% of the battle! In conclusion I would be more than happy to work with Mark again going forward and feel he is a fantastic trainer."

## 5 | CONTACT INFORMATION

Our specialist Product Advisers have decades of experience delivering bespoke Assistive Technology to users with varying requirements. Whether Physical, Hearing or Visual Impairment, Speech and Language Support, Dyslexia or even an aging workforce – Keytools works with you to deliver the best-fit solution.

For more information about Keytools End to End Services, additional help or support, please contact our Keytools Product Advisers.

### KEYTOOLS PRODUCT ADVISORS

T: 0844 879 2282

E: [keytools@hypertec.co.uk](mailto:keytools@hypertec.co.uk)



Working together, Hypertec and Keytools have streamlined and unified capability to provide inclusivity for all PC users. We understand that every individual user has different needs and requirements. That's why all our Solutions are tailored to best fit the customer.

FOR MORE INFORMATION

**GET IN  
TOUCH WITH  
US TODAY**